

# Parent Satisfaction Survey 2018

HCUSD3

# Mission Statement

- The Hillsboro Community School District fosters a student-centered culture with high expectations for each student to reach his or her full potential.



# Core Values



## Parent Satisfaction Survey

Thank you for taking your time to complete this survey concerning your child's school to help us provide continued service excellence to our parents and community. The School District is committed to providing a great place for students to learn and for parents to send their children for a quality education. Your responses to this survey are analyzed to determine what is working well in your child's school and any areas that may need improvement. Your input is important to us. This survey is anonymous.

If you have more than one child in a school, please complete only one survey. If you have children in more than one school, please complete a survey for each school.

**Please choose the best response.**

	<b>Strongly Disagree</b>	<b>Disagree</b>	<b>Mixed Feelings</b>	<b>Agree</b>	<b>Strongly Agree</b>
1. My child's learning is a high priority at this school.	①	②	③	④	⑤
2. School rules/discipline plans are enforced consistently at this school.	①	②	③	④	⑤
3. I regularly receive feedback from school staff on how well my child is learning.	①	②	③	④	⑤
4. My family is treated with respect at this school.	①	②	③	④	⑤
5. My child has every opportunity to be successful at this school.	①	②	③	④	⑤
6. My child has the necessary classroom supplies and equipment for effective learning.	①	②	③	④	⑤
7. I would recommend this school to other parents.	①	②	③	④	⑤
8. This school provides a safe environment for my child to learn.	①	②	③	④	⑤
9. My child is recognized for good work and behavior at this school.	①	②	③	④	⑤
10. The school is clean and well maintained.	①	②	③	④	⑤
11. The teachers, staff, and administration demonstrate a genuine concern for my child.	①	②	③	④	⑤
12. I am proud to say I have a child at this school.	①	②	③	④	⑤
13. I receive positive phone calls, emails, or notes about my child from the school.	①	②	③	④	⑤
14. The principal at this school is approachable and reachable.	①	②	③	④	⑤
15. The principal at this school is an effective leader.	①	②	③	④	⑤
16. The Superintendent is an effective leader.	①	②	③	④	⑤
17. The Superintendent makes decisions that are in the best interest of children and parents.	①	②	③	④	⑤



# Open Ended Survey Questions

1. What is working well at your child's school?
2. What areas at your child's school could be improved?
3. Is there anyone at your child's school that you would like to recognize for good work?

# Total Response Means and Top Box

	Mean	Top 1 Box
1. My child's learning is a high priority at this school.	4.22	45.97%
2. School rules/discipline plans are enforced consistently at this school.	3.79	27.42%
3. I regularly receive feedback from school staff on how well my child is learning.	3.62	30.56%
4. My family is treated with respect at this school.	4.16	42.09%
5. My child has every opportunity to be successful at this school.	4.06	38.87%
6. My child has the necessary classroom supplies and equipment for effective learning.	4.08	37.00%
7. I would recommend this school to other parents.	3.92	36.56%
8. This school provides a safe environment for my child to learn.	3.90	37.63%
9. My child is recognized for good work and behavior at this school.	3.95	37.27%
10. The school is clean and well maintained.	4.05	38.34%
11. The teachers, staff, and administration at this school demonstrate a genuine concern for my child.	4.08	40.75%
12. I am proud to say I have a child at this school.	4.03	38.34%
13. I receive positive phone calls, emails, or notes about my child from the school.	3.49	29.84%
14. The principal at this school is approachable and reachable.	3.97	41.13%
15. The principal at this school is an effective leader.	3.92	39.08%
16. The Superintendent is an effective leader.	3.84	29.73%
17. The Superintendent makes decisions that are in the best interest of children and parents of the district.	3.82	30.54%

# Frequency Distribution

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1. My child's learning is a high priority at this school.	11	14	28	148	171
2. School rules/discipline plans are enforced consistently at this school.	16	35	62	157	102
3. I regularly receive feedback from school staff on how well my child is learning.	20	64	68	107	114
4. My family is treated with respect at this school.	7	17	41	151	157
5. My child has every opportunity to be successful at this school.	10	24	43	151	145
6. My child has the necessary classroom supplies and equipment for effective learning.	9	21	38	167	138
7. I would recommend this school to other parents.	17	31	52	136	136
8. This school provides a safe environment for my child to learn.	19	31	59	123	140
9. My child is recognized for good work and behavior at this school.	11	37	51	135	139
10. The school is clean and well maintained.	14	23	38	155	143
11. The teachers, staff, and administration at this school demonstrate a genuine concern for my child.	9	25	46	141	152
12. I am proud to say I have a child at this school.	12	16	63	139	143
13. I receive positive phone calls, emails, or notes about my child from the school.	28	73	69	91	111
14. The principal at this school is approachable and reachable.	22	18	63	116	153
15. The principal at this school is an effective leader.	23	23	58	122	145
16. The Superintendent is an effective leader.	17	16	87	140	110
17. The Superintendent makes decisions that are in the best interest of children and parents of the district.	18	28	70	141	113

# Overall Means Compared to Last Year

	2017	2018
<b>Participation</b>	421	373
<b>Overall Mean</b>	3.81	3.94
<b>Top Box Percentage</b>	30%	37%



# Item Means Compared to Last Year

	2017	2018
1. My child's learning is a high priority at this school.	4.19	4.22
2. School rules/discipline plans are enforced consistently at this school.	3.66	3.79
3. I regularly receive feedback from school staff on how well my child is learning.	3.32	3.62
4. My family is treated with respect at this school.	4.14	4.16
5. My child has every opportunity to be successful at this school.	3.97	4.06
6. My child has the necessary classroom supplies and equipment for effective learning.	3.88	4.08
7. I would recommend this school to other parents.	3.85	3.92
8. This school provides a safe environment for my child to learn.	3.69	3.90
9. My child is recognized for good work and behavior at this school.	3.78	3.95
10. The school is clean and well maintained.	3.77	4.05
11. The teachers, staff, and administration at this school demonstrate a genuine concern for my child.	3.97	4.08
12. I am proud to say I have a child at this school.	3.93	4.03
13. I receive positive phone calls, emails, or notes about my child from the school.	3.13	3.49
14. The principal at this school is approachable and reachable.	3.89	3.97
15. The principal at this school is an effective leader.	3.86	3.92
16. The Superintendent is an effective leader.	3.92	3.84
17. The Superintendent makes decisions that are in the best interest of children and parents of the district.	3.84	3.82

# 5 Items with Highest Means

	Mean	Top Box
1. My child's learning is a high priority at this school.	4.22	45.97%
4. My family is treated with respect at this school.	4.16	42.09%
6. My child has the necessary classroom supplies and equipment for effective learning.	4.08	37.00%
11. The teachers, staff, and administration at this school demonstrate a genuine concern for my child.	4.08	40.75%
5. My child has every opportunity to be successful at this school.	4.06	38.87%

# 5 Items with Lowest Means

	Mean	Top Box
16. The Superintendent is an effective leader.	3.84	29.73%
17. The Superintendent makes decisions that are in the best interest of children and parents of the district.	3.82	30.54%
2. School rules/discipline plans are enforced consistently at this school.	3.79	27.42%
3. I regularly receive feedback from school staff on how well my child is learning.	3.62	30.56%
13. I receive positive phone calls, emails, or notes about my child from the school.	3.49	29.84%